

JORDAN LEE

San Jose, CA | +1 555-013-2489 | jordan.lee@example.com | linkedin.com/in/jordanlee | github.com/jordanlee

Software Engineer with 6+ years of experience building backend and full-stack products from concept to launch. Strong in distributed systems, API design, and cloud infrastructure. Shipped 4 production features end to end and improved reliability and latency for high-traffic services.

PROFESSIONAL EXPERIENCE

NimbusPay, San Francisco, CA

2022 - Present

Senior Software Engineer

- Designed and launched a subscription billing service processing 12M+ events per month, reducing payment failures by 18% via idempotency keys and retry policies.
- Built a customer self-serve portal (React, Node.js) that cut support tickets by 25% and improved onboarding completion from 62% to 79%.
- Introduced SLO-based alerting and canary releases, reducing incident time-to-detect from 14 minutes to 4 minutes.
- Partnered with product and data to define metrics, run experiments, and ship 6 iterative improvements over two quarters.

Northstar Labs, Austin, TX

2018 - 2022

Software Engineer

- Implemented a recommendation API in Python and PostgreSQL, improving p95 latency from 420ms to 190ms by adding caching and query optimization.
- Created internal tooling to validate event schemas and backfill missing data, saving ~10 engineer-hours per week for analytics pipelines.
- Migrated legacy services to Kubernetes with CI/CD pipelines, increasing deployment frequency from weekly to daily while maintaining 99.95% uptime.
- Built a real-time dashboard for ops visibility (WebSockets, TypeScript) used by 30+ stakeholders during launches.

HarborTech, Seattle, WA

2016 - 2018

Frontend and Web Engineer

- Developed responsive web experiences and reusable UI components, increasing conversion rate by 9% across three key flows.
- Improved page load performance by 35% through asset optimization, code splitting, and HTTP caching strategies.
- Collaborated with designers and PMs to deliver accessible UI updates and consistent visual standards across the product.

EDUCATION

Pacific Ridge University, Seattle, WA

2016

Bachelor of Science in Computer Science

- Awards: Dean's List (2013 - 2016), Scholarship for Academic Excellence.
- Coursework: Distributed Systems, Operating Systems, Databases, Algorithms.

SKILLS & OTHER

Languages: Java, Python, TypeScript, SQL **Frameworks:** React, Node.js, Spring **Cloud:** AWS, Docker, Kubernetes
Practices: System design, testing, observability, Agile

Volunteering: Mentored junior developers and helped build a nonprofit scheduling app (2021).